

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 07<sup>th</sup> day of February'2024**

**C.G.No.84/2023-24/Anantapur Circle**

**CHAIRPERSON**                      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

*Between*

Sri. B. Nagendra, Jagarajupalli (V) & (P),  
Jagarajupalli Main Road, Puttaparthi,  
Anantapur District.

Complainant

*AND*

1. Dy. Executive Engineer/O/Puttaparthi
2. Executive Engineer/O/Kadiri

Respondents

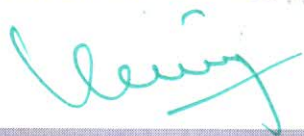
This complaint came up for final hearing before this Forum through video conferencing on 02.02.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

**ORDER**

01. The complainant filed the complaint stating that he applied for new service connection and paid necessary deposit amounts on 19.12.2022 but the respondents did not release the service connection.



- 02.** The said complaint was registered as C.G.No.84/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, on verification they noticed that earlier the complainant applied for two LT service connections but as the DTR is overloaded, service connections were not released and the same was informed to the complainant and the complainant was requested to change his applications from simplified for extension for preparation of estimates for releasing the services to which he refused and as such his applications were not processed. Now the complainant asked to release the service connections under newly erected DTR but the applications are not in active mode. Hence, the respondents obtained necessary approval from the Chief General Manager/O&M, Tirupati and revoked the applications of the complainant and released service connections and thereby resolved the grievance of the complainant.
- 03.** Complainant absent. Heard the respondents through video conferencing.
- 04.** Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant did not attend the enquiry through video conferencing and did not deny the version of the respondents. The respondents produced a copy of the letter dt: 20.01.2024 issued by the complainant in which he admitted release of two service connections with



SC.Nos. 7431515001030 and 7431515001031 Hence, this Forum recorded the version of the respondents and opine that the complainant did not attend to the enquiry as his grievance was redressed and hence, this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.

05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website [vidyutombudsman.ap.gov.in](http://vidyutombudsman.ap.gov.in).

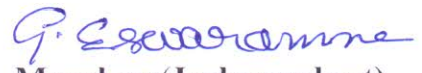
Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07<sup>th</sup> day of February'2024.

 07/02/2024

CHAIRPERSON

  
Member (Finance)

  
Member (Technical)

  
Member (Independent)

07/02/2024

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate  
Office/APSPDCL/ Tirupati.**

**The Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot  
No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Hyderabad-04.**

**The Stock file.**

